



Edziban+
Seamless Restaurant Operations

Frequently Asked Questions (FAQs)

What is the purpose of Edziban+?

Edziban+ is a robust cloud-based Point of Sale (POS) software solution designed to streamline real-time business operations of restaurants by efficiently managing inventory, sales, logistics, and purchasing.

How does your POS system help with inventory management?

Edziban+ allows restaurants to easily monitor stock levels and track sales, providing precise and up-to-date inventory management. This reduces waste, prevents stockouts, and ensures optimal inventory levels at all times, and supports just in time procurement.

What are some of the other operational features that Edziban+ can support?

Edziban+ is specifically designed to manage split tables, allowing customer orders and bills to be separated, and allows customers to place orders with the kitchen directly through the system from their tables. These features enhance workflow, improve accuracy, and minimize errors and enhance customer satisfaction. Edziban+ can also assist with employee work scheduling including the management of day and night shifts.

What are the benefits of your queue and billing management features?

Our system simplifies queue management, enabling faster customer service and reducing wait times. It also ensures accurate billing, creating a seamless and hassle-free experience for both staff and customers.

Does the system support real-time operations?

Yes, Edziban+ operates in real-time, allowing you to track sales, stock levels, and other key metrics instantly. This ensures you always have access to the most current information to inform your business decision-making processes.

How does your system improve business efficiency?

By integrating essential operations such as inventory, sales, and queue management into one streamlined solution, Edziban+ reduces manual errors, saves time, and enhances overall operational efficiency.

Can Edziban+ handle split bills or customized billing needs?

Yes, it is equipped to handle split bills and customized billing scenarios, making it ideal for restaurants and businesses that enable customers to benefit from flexible billing options.

Is training provided for staff to use the system?

We offer comprehensive training and support to ensure your staff can effectively use the system, maximizing its benefits for your business. Online manuals are also available.

How can I get started with Edziban+?

To get started, contact our team through our website or customer service channels via email at info@softtribe.com or our website at softtribe.com to schedule a session. We will guide you through the setup process and customize the system to suit your business needs.