



## Frequently Asked Questions (FAQs)

### What is the Games Management System? (GMS)?

theSOFTtribe partners with Atos to roll out a Games Management System for Sporting Events, which is a cloud-based software system designed to streamline the administration of all aspects of major sporting events. Atos is an European company that specialises in delivering tailored, secure, and sustainable end-to-end digital solutions worldwide and is the Olympic & Paralympic Games Worldwide Partner.

The GMS supports the entire lifecycle of a sporting event and includes features such as:

- Effective participant/athlete management including registration, accreditation management and ensuring that athletes are accurately assigned to their events among other areas.
- The Olympic Games timing and scoring system that enables the delivery of seamless and accurate results of events, including generating graphics that can be automatically relayed to television networks and in-venue scoreboards. It also generates other reports that are key to sporting events, including medal tallies for example.
- Zone-based access controls for ensuring events meet the highest standards for security.
- A volunteer management portal for the management of volunteers assigned to the sporting event.

### How does the GMS handle participant registration?

The GMS supports a robust, cloud-based registration platform with a user-friendly interface that simplifies participant and athlete sign-ups. This feature makes the entry process for participants (athletes, coaches and other administrators) quick, simple and seamless.

### What does the accreditation management feature of the GMS include?

The Accreditation Management feature manages participant registration, assigns privileges, and generates accreditation badges. It also features zone-based controls, ensuring smooth operations and proper access controls for the event.

### **Can the GMS manage sport entries and qualifications?**

Yes, the GMS includes tools to collect and organize sport-specific data, ensuring athletes are accurately assigned to their respective events and disciplines.

### **Is the GMS secure?**

Absolutely. The web-based GMS employs state-of-the-art encryption, industry standard secure cloud servers, and protected with secure user-password authentication, allowing event organizers to manage data securely and collaborate across multiple teams without concerns about unauthorized access.

### **How does the system support collaboration among event organizers?**

The GMS is accessible from any location with an internet connection, enabling smooth and secure collaboration among event organizers and teams. This ensures everyone stays connected and informed throughout the event lifecycle.

### **Is the Games Management System modular?**

Yes, the GMS is fully modular and integrated, allowing different components—such as registration, accreditation, and sport entries—to work together seamlessly for optimal event management.

### **Can the system handle large-scale events?**

Yes, the GMS is specifically designed for large-scale sporting events and has been used for multiple Olympic Games and was recently used for the 2024 Paris Olympics and the 13th Africa Games held in 2024. It serves as the backbone of operations, helping organizers stay on top of every detail, ensuring efficient and smooth execution.

### **Is the system customizable for different types of events?**

The GMS is highly adaptable and can be customized to suit the specific needs of various sporting events, from local competitions to international multi-sport games.

### **How can I get started with the Games Management System?**

To get started, contact our team via our website to schedule a demo. We will provide a tailored solution to meet your event's unique requirements and guide you through the setup process.

### **Can I request a demo of the GMS?**

Yes, we offer a free demo to showcase the GMS - its features and capabilities. Contact us via email at [info@softtribe.com](mailto:info@softtribe.com) or our website at [softtribe.com](https://softtribe.com) to schedule a session.